



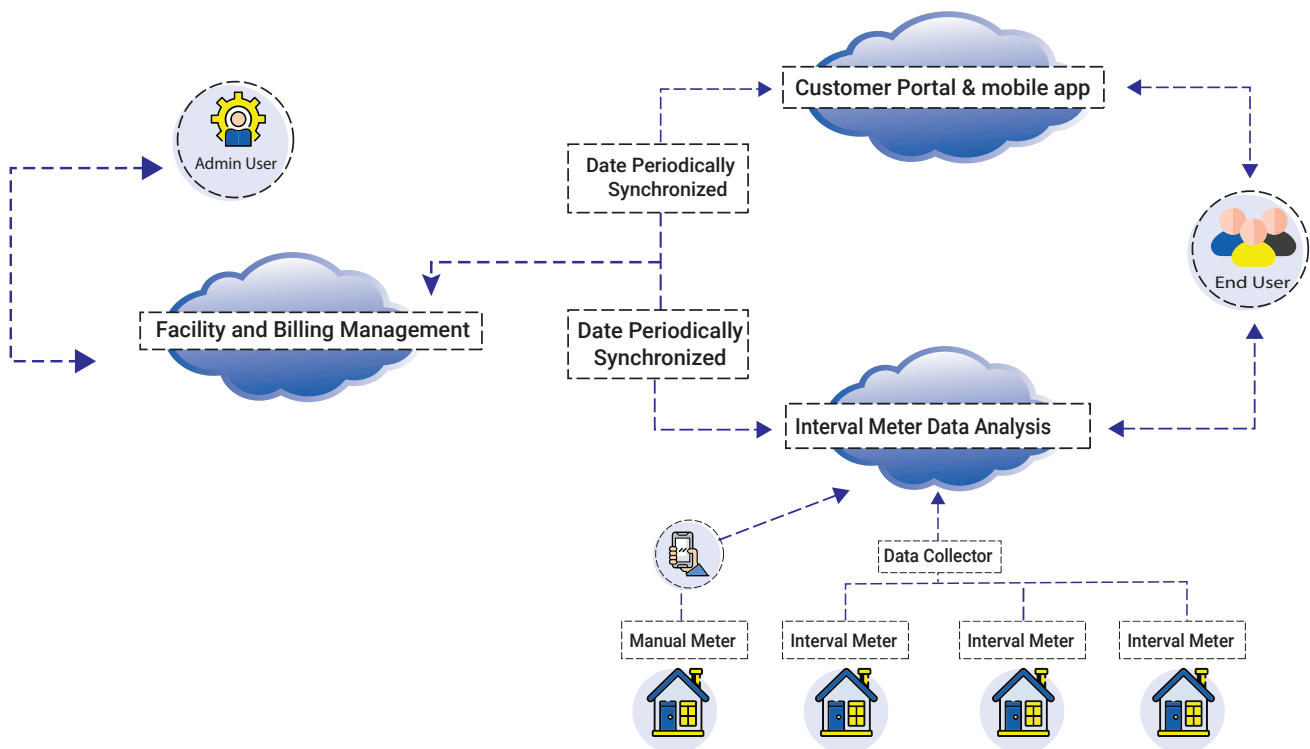
Inforica

Capability, Delivery, Value

Utility Billing & Customer Information management

Inforica's Utility Billing and Customer Information System E-Bills is an innovative, flexible and resilient Cloud based solution built on the Microsoft Dynamic 365 platform and the Microsoft Azure Data Infrastructure with Customer Information Management, Service Management and Marketing capability.

Its been designed for any Utility company, LDC's (Local Distribution Company), Municipality, Community and Property managers leveraging different offering models; Client Self service, Service Provider driven or Outsourced .



The comprehensive bill generation or invoicing engine can be used for Water, Gas, Electricity, Cooling and Steam, with an easy-to-use Tariff engine. Its data meter management module is compatible with third party data collectors or web portals with 100% preservation of data integrity. The bill generation engine is flexible and can be adapted and localized for regulatory and billing cycle requirements.

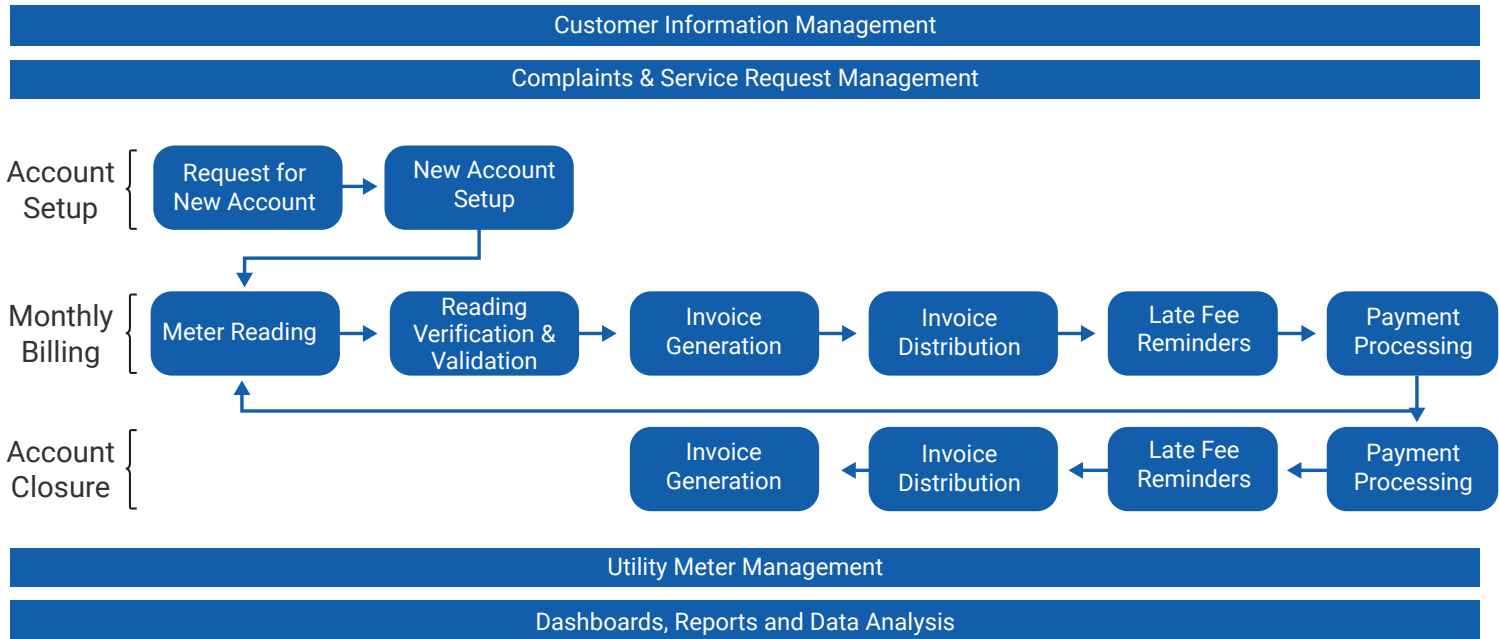
Flexibility of this cloud based solution and its seamless integration to other Microsoft products such as MS Word, MS Excel, MS Power Platform (Active Directory) , Microsoft Finance and Operations allows for a seamless eco system. Its familiar Microsoft user interfaces reduces the learning time and adoption of the system.

Empowering people and businesses with **INNOVATIVE TECHNOLOGY SOLUTIONS.**

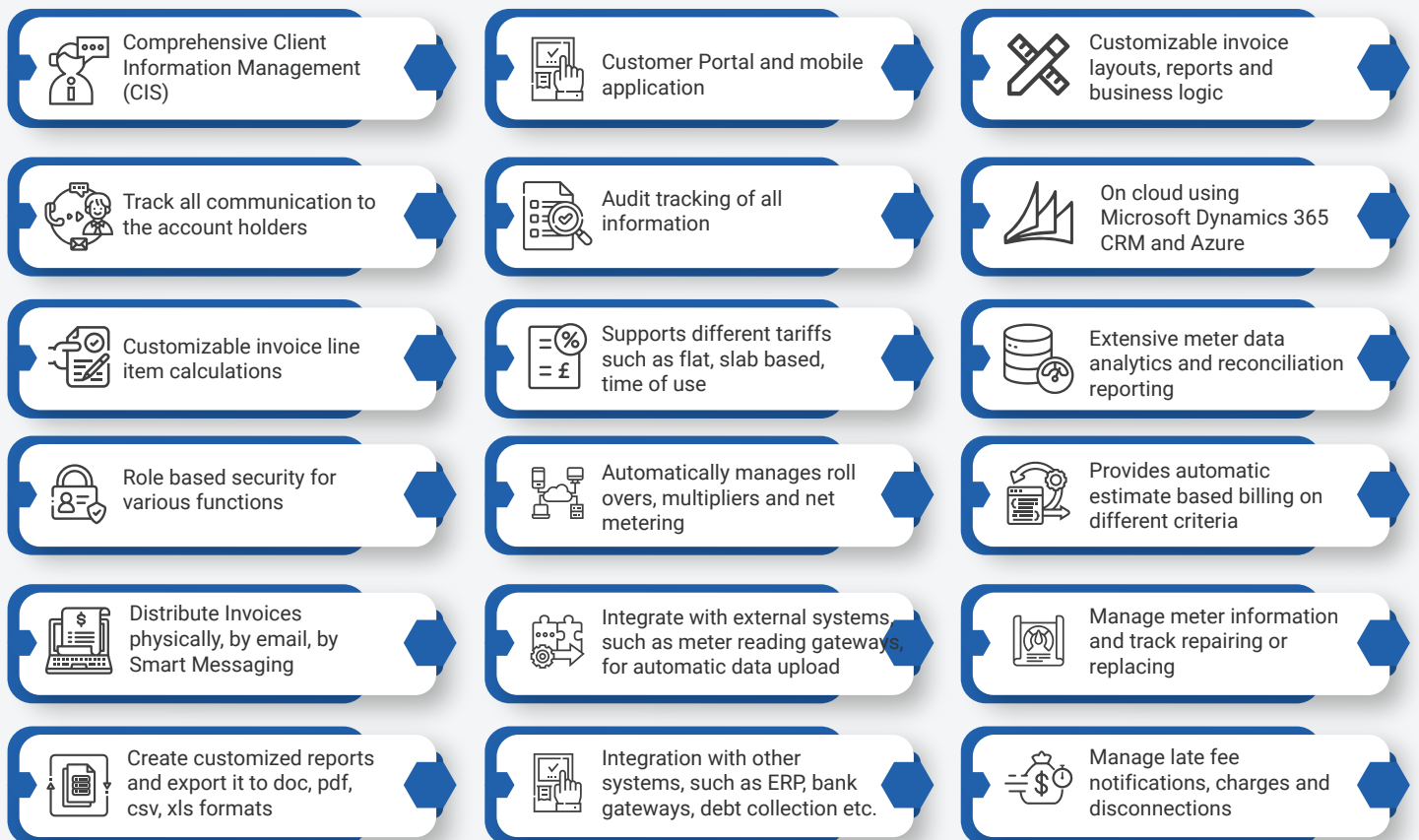
Enterprise information Solutions
LEADING CHANGE for more than
20 years

End-to-end Process Workflow

Inforica's Utility Billing and Customer Service solution offers an enhanced experience for Service Providers and Customers. It's billing process cycle starting from the customer onboarding (account setup), Meter Data Collection, Bill Generation, Digital delivery of bills (Email , SMS or self served via customer Portal), Payment collection via Customer portal, Customer service / Case management , Account closure and extensive reporting.



Features



Inforica

World class Information Technology & Business Process solutions for more than 20 years. Contact info@inforica.com for more information

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